



**REGULAR MEETING OF THE GOVERNING BOARD
OF THE
INLAND EMPIRE HEALTH PLAN**

November 13, 2025 - 9:00 AM

Board Report #366

**Dr. Bradley P. Gilbert Center for Learning and Innovation
9500 Cleveland Avenue - Board Room
Rancho Cucamonga, CA 91730**

If disability-related accommodations are needed to participate in this meeting, please contact BoardServices@IEHP.org during regular business hours of IEHP (M - F 8:00 a.m. – 5:00 p.m.)

PUBLIC COMMENT AT INLAND EMPIRE HEALTH PLAN GOVERNING BOARD MEETINGS:

The meeting of the Inland Empire Health Plan Governing Board is open to the public. A member of the public may address the Board on any item on the agenda and on any matter that is within the Board's jurisdiction at the time of the meeting when the item listed on the agenda is called. In order to keep track of speakers and to be able to notify the Board of any speakers on a particular agenda item, a speaker slip is requested to be completed and provided to the Board Secretary by the commencement of the public meeting and no later than the time the agenda item has been called so that you may be recognized by the Board to speak. The Board may limit the public input on any item, based on the number of people requesting to speak and the business of the Board.

All public record documents for matters on the open session of this agenda can be viewed at the meeting location listed above or by contacting the Secretary to the Governing Board by phone at (909) 736-6891 or by email at BoardServices@iehp.org.

Any member of the public may observe the scheduled proceedings by using the information listed below

<https://youtube.com/live/fSTJTike4tk?feature=share>

AGENDA

- I. Call to Order
- II. Pledge of Allegiance
- III. Roll Call
- IV. Changes to the Agenda
- V. Public Comments on Matters on the Agenda

AGENDA

VI. Conflict of Interest Disclosure:

Please note that Board members who also serve as a member of a legislative body of another public entity, such as San Bernardino County or the County of Riverside, does not by itself constitute a disqualifying conflict of interest that would prevent such members from participating on matters appearing on the agenda for the Inland Empire Health Plan despite their affiliation with both public entities.

VII. Adopt and Approve of the Meeting Minutes from the October 14, 2025, Regular Meeting of the Governing Board of the Inland Empire Health Plan

VIII. CONSENT AGENDA

ADMINISTRATION (Jarrod McNaughton)

1. Ratify and Approve Amendment 08 to Local Initiative Primary Contract (23-30225) with the California Department of Health Care Services
2. Ratify and Approve the Covered California Qualified Health Plan Issuer Contract for 2026-2028 for the Individual Market with Covered California
3. Approve the Award of Request For Proposal 25-06689 and Delegation of Authority to Approve Contractual Documents for Temporary Staffing Services
4. Approve the Inland Empire Health Plan 2026 Governing Board Meeting Calendar
5. Approve the Inland Empire Health Plan Team Member Benefits Products and Delegation of Authority to Enter Into Necessary Agreements
6. Approve the Master Professional Services Agreement Template

FINANCE DEPARTMENT (Jarrod McNaughton)

7. Approve the Award of Request For Proposal #25-06316 and Delegation of Authority to Approve the Professional Services Agreement with California Dining Services
8. Delegation of Authority to Approve the Professional Services Agreement with Health Management Systems Incorporated
9. Delegation of Authority to Approve the Amendment to the Agreement with Varis, LLC
10. Approve the Eighth Amendment to the Professional Services Agreement with Shorett Printing, Inc. dba Crown Connect and Crown Printers

HEALTH SERVICES DEPARTMENT (Edward Juhn, M.D.)

11. Approve the Fifth Amendment to the Professional Services Agreement with the Inland Empire Health Information Organization

AGENDA

12. Approve the Fourth Amendment to the Amended and Restated Professional Services Agreement with Calibrated Healthcare Network, LLC.
13. Delegation of Authority to Approve the Second Amendment to the Professional Services Agreement with Clearlink, LLC.

INFORMATION TECHNOLOGY DEPARTMENT (Vinil Devabhaktuni)

14. Approve Funding Request to the Statement of Work 2022-07 under the Master Services Agreement with Hexplora, Inc.
15. Delegation of Authority to Approve the Seventh Amendment to the Professional Services Agreement with Safety Net Connect, Inc.
16. Approve Operational 2026 Funding for Professional Services with Mphasis Corporation, Persistent Systems Limited, Hexplora LLC., and Blue Spire, Inc.
17. Delegation of Authority to Approve Amendment 3 to Statement of Work #105 to the Master Subscription Agreement and Amendment 9 to the Master Subscription Agreement with MHK, Inc.
18. Approve Funding and Delegation of Authority to Sign Contractual Documents with Altera Digital Health Inc.
19. Delegation of Authority to Approve the Second Amendment to the Customer Agreement with Aunt Bertha, a Public Benefit Corporation dba Findhelp
20. Delegation of Authority to Approve the Software As A Service Services Order Form and Subsequent Contractual Documents with Dexur Enterprises, Inc.
21. Delegation of Authority to Approve the Third Amendment to the Professional Services Agreement with Smile Digital Health
22. Delegation of Authority to Approve Contractual Documents with Smile Digital Health
23. Approve the Award of Request for Proposal #25-06636 for Transportation Management System, and Delegation of Authority to Approve Contractual Documents with, MediDrive LLC.
24. Delegation of Authority to Approve Contractual Documents with Teramind

OPERATIONS DEPARTMENT (Susie White)

25. Approve the 2026 Inland Empire Health Plan Provider Policy and Procedure Manuals and Encounter Data Interchange Manual

AGENDA

26. Approve the Sixth Amendment to the Professional Services Agreement with Care Directives, LLC. dba California POLST Registry
27. 2024 Assessment of Network Adequacy Update

PROVIDER CONTRACTING DEPARTMENT (Susie White)

28. Ratify and Approve the Enhanced Care Management Provider Agreement (Medi-Cal Only) with County of Riverside on Behalf of Riverside University Health System

IX. POLICY AGENDA AND STATUS REPORT ON AGENCY OPERATIONS

ADMINISTRATION (Jarrod McNaughton)

29. Chief Executive Officer Update
30. Board Education – Timely Access

FINANCE DEPARTMENT (Jarrod McNaughton)

31. Monthly Financial Review
32. Adopt and Approve the Inland Empire Health Plan Interim Calendar Year 2026 Operational And Capital Budget

X. Comments from the Public on Matters not on the Agenda

XI. Board Member Comments

XII. Closed Session

1. With respect to every item of business to be discussed in closed session pursuant to California Government Code Section 54957 (b) (1):

a. PUBLIC EMPLOYEE PERFORMANCE EVALUATION:

Title: Chief Executive Officer, Inland Empire Health Plan

2. With respect to every item of business to be discussed in closed session pursuant to Government Code Section 54957.6:

- a. Conference with labor negotiator: Agency Negotiator Supriya Sood, Chief People Officer, Re: unrepresented employee (Chief Executive Officer).

XIII. Adjournment

The next meeting of the IEHP Governing Board will be held on December 8, 2025, at the Mission Inn, Riverside, CA.